



National Institute for
AUTOMOTIVE SERVICE EXCELLENCE

An open letter to candidates from the ASE staff:

If you passed one or more tests, you should be proud. If you didn't, you should be proud that you tried.

Many of us here at ASE are also motor vehicle technicians, service consultants, or parts specialists. We've worked in dealerships and independent repair shops, and we've taught in tech schools. We have a great deal of respect for you, the professional who has accepted the challenge of the ASE tests. Some never even try.

Whether or not you passed all the tests, you should know these things:

- The questions are tough, and the passing standards are high.
- Some good professionals, even those with a good deal of knowledge and experience, might not pass.
- All the test questions were written and carefully checked by panels of experts who are working in the field.
- We specifically avoid "trick" questions or questions with more than one right answer.
- The questions are designed to have three plausible wrong answers. That is, answers that may look correct, but are definitely wrong if the candidate knows an important piece of information.

If you didn't do as well on the tests as you would like, visit our website at www.ase.com and click on the link for "Training & Preparation." There you will find free information to help you locate training and prepare for the tests, including:

- Links to NATEF-approved community colleges that offer automotive training.
- Links to CASE-approved in-service technician training.
- Information on using the ASE task lists and the new online *TechQuizzes* to help evaluate your test readiness.
- Practice questions and other tips to help you understand and evaluate ASE-style test questions.

Once again, thanks for your efforts. We hope you continue to accept the challenge of ASE in the future.

Best wishes,

The staff of ASE